

COMPLAINTS CONCERNING STAFF OR PROGRAMS

It is the belief of the Eastmont School District Board of Directors that many problems which arise and cause concern among the members of a community in connection with schools stem from misunderstandings, lack of communication, and perhaps an unawareness of procedures. The board wishes the patrons of this district to know that they do have opportunity to have their comments, concerns or criticisms considered and answered, and that all people connected with the school district -- teachers, principals, superintendents, and school board -- would appreciate being given the opportunity to answer questions or hear comments from members of the community.

Constructive criticism can be helpful to the district. All the same, the board has confidence in its staff and programs and shall act to protect them from unwarranted criticism or disruptive interference. Complaints received by the board or a board member shall be referred to the superintendent for investigation.

The superintendent shall develop procedures to handle complaints concerning staff or programs. Complaints regarding instructional materials should be pursued in the manner suggested by Policy 2311 Selection and Adoption of Instructional Materials.

Legal References:

RCW 28A.405.300

Adverse change in contract status of
certificated employee — Determination of
probable cause — Notice — Opportunity for
hearing

RCW 42.30

Open Public Meetings Act